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A highly competent and results oriented RPA consultant (1.6 Years) and Software Testing Engineering experience with 2.5 years with excellent leadership and good communication skills.

**Relevant Experience Summary:**

* Overall 4.1 years of IT experience as a QA Engineer and RPA Consultant.
* RPA (Robotic Process Automation) consultant with deep expertise in Automation technologies like Blue Prism, Automation Anywhere and UIpath.
* Extensive experience in RPA automation tools- **Blue Prism and Automation Anywhere**.
* Developed and supported 3 automation processes till date.
* Experience in creating end to end Robotic Process Automation solutions for clients as per requirement which involves development, testing and deployment of automation.
* **Good working experience on Blue Prism** - Work Queues configuration, monitoring and Internal Blue Prism Work Queue Actions, Stages like Action, Calculation, and Multi Calculation, Read, write, Code, Decision, Data item, Collection Stages, Exception, Recover, Resume stages, import and export the Processes and Objects.
* Experience in **AGILE SCRUM METHODOLOGY**.
* Experience in Mobile testing.
* Experience in Preparation, Review and Execution of Test cases, reporting and Tracking of Bugs.
* Experience in Functional testing, System testing, Regression testing, Re-testing, End-to-End testing and Ad-hoc testing.
* Experience in all phases of **STLC** and **SDLC** life cycles
* Experience with Management Tools like Jira.
* Experience in Web Services like SOAP APIs.
* Experience in Post Man.
* Experience in Fire Bug.
* Having a capacity to work hard in order to meet the stipulated deadlines.
* A highly motivated, energetic individual and a team player with excellent analytical & problem solving skills.
* A skilled communicator, able to maintain cultural sensitivity, establish rapport with members of diverse groups, and promote team cohesiveness

**Professional Experience:**

**Current Organization:**

Organization : ENTERPI SOFTWARE SOLUTIONS PVT.Ltd

Duration : Nov2013 -Till Date

Designation : **RPA Developer** and **QA Engineer**

**Skillset:**

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| **RPA Platforms/Tools** | Automation Anywhere 9.0, 10.3 versions, Blue Prism V5.0, UiPath  Intelligent Process Automation(IPA)| Machine Learning, Cognitive and AI |
| **Technology** | JIRA, SDLC Waterfall methodology, Agile-Scrum methodology, Soap Api. Soap UI, |

**Professional Qualification:**

* Graduated (**2008-2011**) from **S.V.Degree college**, Sri Venkateswara University, Kadapa.

**Project Experience:**

1. **Client** : AT&T

**Role:** RPA Consultant

**Environment/Tools**: Blue Prism

**Project Details:**

**Project Overview:**

The Main Purpose of the project is to update the details in underlying CTD Application where we capture customer policy details from the BMM Web application and Mainframe hub application and few critical fields we retrieve details from excel stored in UK Share drive through Automation.

Browser main menu is one of the web application HSBC deals with to store the customer details. Automation starts by taking the basic inputs from the User like policy numbers, ctd number, loss of summary, policy amounts like HMRC, Taxable and Loss of investment Amount for each individual CTD number. Therefore, our Automation has to capture all the details from HUB and web applications, update the details accordingly to every policy, and file the work item.

Based on the requirement from the business our automation has to be followed. In this project, we have differentiated the policy numbers if it is a joint or sole policy .And also our automation has to decide if it is a 5 days or 28 days policy. Through this automation, we have reduced the manual task of the user from 3 minutes to 15 seconds for each and every policy.

**Responsibilities:**

* Experience as a RPA Consultant/Developer.
* Build Blue Prism Processes and Business Objects for various business systems robots.
* Manage robot's workloads using Blue Prism Work Queues.
* Analyze the process and design the Robotic Automation Solution as per the Standard Blue Prism designs principle.
* Blue prism framework (Connectors, VBO, ACI, Process studio, control room and System manager) to update the Provider directory from excel, website data through screen scraping and using OCR (Optical character recognition) from printed material.
* Developed new processes/tasks/objects using core principles that are efficient, well structured, maintainable and easy to understand.
* Involved in RPA methodology phases - Diagnose Assessment, Planning, Implementation and Deployment.
* Lead RPA transformation journey including identifying business requirement, business process analysis - As is – To be, Process Deign (PDD), identify exceptions, Solution Design (SDD), workflow design, tool evaluation, BOT development, BOT testing and deployment using Blue prism tool.
* Provided consulting, solutions to customers to set up, testing, and process improvement.
* Responsible for building projects using Blue Prism
* Act as a Solution consultant in studying the ASIS process and proposed Automation solutions
* Conduct RPA (Robotic Process Automation) High Level Assessments
* Identify processes that are feasible for automation with recommendations for benefits and savings
* Create a Business View RPA (Robotic Process Automation) Solution Design
* Study process information, standard operation procedures, process maps volumetric trending, seasonality, cyclicality, service levels set up error rate, error volumes, exception handling steps, capacity utilization FTE, productivity metrics and average handling time
* Financial or regulatory compliance considerations
* Create requirement artifacts Process Design Document, Solution Design Document, Implementation plan, Sprint Planner, Business case
* Work with Technical Leads in explaining the solution and assist them create Technical Documentation
* Did a self-study of Blue Prism Automation Tool and trained a team of 18 resources

**2. Client:** **Allianz Insurance**

**Role:** RPA Consultant

**Environment/Tools:** Blue Prism, Java Script, Python Script

**Project Details:**

IPS (Internal Program System) in Allianz Insurance, it is basic database application Contains all the insurers data for RC country. For IPS, it contains Party, General, Constraints, Remarks etc., tabs that Contain all the information required for each insurer. For Specific insurer program id and Contract id is unique. Insurer amount is inception or renewal is also specified in each contract header.

Corus: Corus is a web-based application used for generating local Customer Id. It contains fields, which we have to fill the data in the fields, update the information, and select the respected territory in the application.

Policy Document :Policy Document is generated using MS word (Windows based) where it will send to customer to view the complete data like Liability limit, Insurance Premium, Customer name, Endorsements, Limit of Indemnity, Retroactive date and terms and conditions etc. Document will be filled with the information from ips and local contract id generated from Corus and will be saved in a specific folder (shared folder)

**Responsibilities:**

* Implementation of business requirements, gap analysis, and technical specifications
* Participated in requirements analysis and providing accurate effort estimates
* Involved in Spying the Elements in each tab of particular insurer by JAVA mode from Blue prism and generating word documents
* Involved in validating the Data read Content based on BRD Flow.
* Writing the values in to Ips tabs, by developing business logic in Business Object.

**3. Client: National Insurance**

**Role:** RPA Consultant

**Environment/Tools:** Blue Prism

**Project Details:**

Email Listener Process: it is basic email database application Contains all the emails of the insurer’s data .Depending upon the subject the BOT moves the email into the respective folder. The BOT retrieves the policy ID and adds it to the work queue.

ezaccess Application:

The BOT logs into the ezaccess application and enters the policy ID that is retrieved from the Email Listener Process and in this application; we set the Pharmacy effective date and File Supervisor Entry. Znotes is written as a summary.

Monitoring Activities:

As a part of daily monitoring, we run the blue prism resources on the controller resource and send the status of the failures and success to the client.

**Responsibilities:**

* Implementation of business requirements, gap analysis, and technical specifications
* Participated in knowledge transfer and providing accurate effort estimates
* Involved in Spying the Elements by different modes of Blue prism.
* Involved in validating the Data read Content based on BRD Flow.
* Created Some Objects in blue Prism Using code stage (VB.net) for smooth flow of the process
* Involved in Prod Testing’s.

**QA Experience:**

**1) Project Title: Stella and Dot**

Company : ENTERPI Software Solutions

Role : QA

Tools : JIRA, Soap Api.

Domain : Ecommerce

Team Size : 7

**Project Description:**

Stella and Dot, is a San Francisco based social selling company that creates flexible entrepreneurial opportunities for women, boutique-style jewelry and accessories line is available exclusively through in-home Trunk Shows by Independent Stylists and online. one of a kind collections are designed by celebrated New York designers and featured in Gossip Girl, In Style and Lucky Magazine as well as on the wrists and necklines of today's hottest celebrities. The Today Show, Wall Street Journal and The New York Times have praised Stella & Dot for innovative social shopping concept which brings together the best of ecommerce, social media, personal service and passionate earning to create the ultimate home based business for today's modern woman.

**Testing Methodologies: Agile Model**

**Responsibilities:**

* Analyzing the functionality of Application.
* To create Test Plan, Test cases and execution of the test case.
* To report and monitor the status of the bug.
* To check for the functionality of the product meeting the Specifications
* To perform GUI, Black Box and Regression testing.
* To Perform Api Testing.
* To perform Functional, & Technical analysis based on customer impact.

**2) Project Title: EVER ALERT**

Company : ENTERPI SOFTWARE SOLUTIONS

Role : Software Testing Engineer

Domain : Health care

Team Size : 6

**Description:**

Ever-Alert is a an online application designed ,developed and implemented for department of Medical and Health services to facilitate the monitoring of medicines in Hospital, Health centers in all islands in India. The object and scope of this application gives info about stock of medicines in different categories like Homeopathy, Ayurvedic, allopathy etc.,

This Application contains 5 major links and more than 60 sub links .Main modules include all the islands include Andaman, Nicobar, Mumbai Harbor, Vypin & Vallapadam and Lakshadweep. All these main modules contain similar type of sub modules include Medical centers, About the centers, Categories, Stock Details etc.,

**Roles & Responsibility:**

* Gathering and analyzing the Requirements from client.
* Involved in Knowledge Transfer regarding the requirements to the team.
* Executed test cases on both UI and Soap Api Testing.
* Involved in Individual testing activities.

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**(Surendranath**)